

**REGISTRATION FORM FOR RADIO EQUIPMENT**

**A. CUSTOMER'S INFORMATION\* (Please fill this form in fully legible letters)**

1. Name of the Customer:

First.....Middle.....Last.....

2. Gender: Male  Female  Others

3. Date of Birth: .....Present Address:.....

4. Permanent Address:

Village..... Gewog..... Dzongkhag.....

5. Email ID (for Ebilling):.....Citizen Identity Card No .....

6. Required Bandwidth ..... Mbps (minimum 5 Mbps)

**B. DECLARATION**

I hereby declare that all the information provided are true and correct. I declare that I have read and understood the terms and conditions of service printed overleaf.

Affix Legal  
stamp and  
signature

**For official use (Not to be filled by customers):**

1. Filled in form received after proper verification of details by Cashier/Distributor

**Signature of BT Official**

a) Name .....

b) Date: .....(dd/mm/yyyy)

2. Equipment Specification:

i. P2P

G	PART NO	PARTICULARS	Qty	UoM	Rate (Nu)	Amount (Nu)	Total Payable
1	C050900C806	ePMP 5GHz Force 300-19 SM (ROW),(EU cord)	2	nos	23,072.00	46,144.00	
2	C000000L065	Gigabit Surge Suppressor (30V)	1	nos	5,916.00	5,916.00	
3	Cable 1	Cat-6 STP Cable 40 Mtrs. with STP type, Steel RJ-45 Connectors	1	nos	3,577.00	3,577.00	
4	Cable 2	Cat-5e/Cat-6 outdoor Earthnet Cable 40,Mtrs. With factory mould RJ-45 Connectors	1	nos	2,227.00	2,227.00	
GST						5%	2,893.20
<b>Cost per one set of P2P</b>						<b>57,864.00</b>	<b>60,757.20</b>

ii. P2M

	PART NO	PARTICULARS	Qty	UoM	Rate (Nu)	Amount (Nu)	Total Payable
1	C050910A401A	ePMP 3000 5 GHz Access Point Radio (ROW) (India cord)	1	Nos	53,237.00	53,237.00	
2	C050910D301A	ePMP 4x4 MU-MIMO Sector Antenna (for Epmp3000ap)	1	nos	43,404.00	43,404.00	
3	C000000L033A	Gigabit Surge Suppressor (56V),10/100/1000 BaseT	1	nos	6,124.00	6,124.00	
	Cable 1	Cat-6 STP Cable 40 Mtrs. with STP type, Steel RJ-45 Connectors	1	Nos	3,577.00	3,577.00	
	Cable 2	Cat-5e/Cat-6 outdoor Earthnet Cable 40,Mtrs. With factory mould RJ-45 Connectors	1	Nos	2,227.00	2,227.00	
GST						5%	
<b>Cost per one set of P2M</b>						<b>108,569.00</b>	<b>113,997.45</b>

Note:

- The initial set up/ shifting charge of Nu. 2,500 shall be borne by the Customer.
- 5% GST shall be applicable to all the equipment and any other related charges

## TERMS AND CONDITIONS

### A. DEFINITIONS

1. 'Service Provider' means Bhutan Telecom Limited or its agents and permitted assigns.
2. 'Customer' means a person who subscribes to or avails service from the Service Provider.
3. 'Suspension' means the temporary removal of services, which may be restored after clearing the dues having more than 3 months.
4. 'Disconnection' means permanent removal of services.
5. 'Charge' shall include such payments which are due and payable by the customer to the Service Provider, whether billed or not, inclusive of fees, taxes, levies, penalties, etc.
6. 'Network' means last mile fibre connectivity through which services are provided.
7. 'Reconnection' means the restoration of a temporarily suspended service.

### B. GENERAL GUIDELINES

1. The Service Provider shall provide services only to those who agree to fulfil and comply with the requirements laid down in the 'Registration Form for Radio Equipment and the Terms and Conditions mentioned in this document.
2. The terms and conditions mentioned in this document may be amended as and when necessary. The

customer may be notified of any change/ amendment.

### C. CUSTOMERS AVAILING Radio Equipment

#### i. RIGHTS AND RESPONSIBILITIES OF THE SERVICE PROVIDER

1. Service Provider is responsible for transmission of internet service only till the point of customer-side modem/last mile connectivity beyond which responsibility entirely lies with the customer.

2. If the payment has not been cleared within three consecutive months than service provider has all right to surrender the services without any prior notice until client makes the payment.

3. The Service Provider has a right to exchange or withdraw any service and/or change or withdraw any charges at anytime for one, more or all customers except discounts or other special benefits or schemes announced by the Service Provider from time to time and which are valid for specified period.

#### ii. RIGHTS AND RESPONSIBILITIES OF THE CUSTOMER

1. The period for the agreement (ownership of Radio Equipment) will remain with service provider until the customers surrender the service by giving written notice of intent not to continue the services at least 30 days

prior.

2. The bills of the customer connection will be sent to them through emails (ebilling) on monthly basis. If the client does not receive monthly bill latest by 10th day of the month, he/she shall enquire for bills by contacting BT either calling our toll-free number 1600 or email at bia@bt.bt for bills.
3. If the client changes his email Id, he/she shall intimate billing section for the update on new mailing address. The customers should provide valid email address for receiving the e-billing, failing which Bhutan Telecom Ltd will not be held responsible, if the customer does not receive bill through e-billing.

iii. **INSTALLATION OF Radio Equipment**

1. Radio Equipment shall be provided for free. The ownership of the equipment provided shall remain with Service Provider.
2. In the event of damage to the equipment within 12 months of installation, Service Provider shall repair/ replace the equipment for free upon verification. However, the damage after the 12 months of installation due to any circumstances including natural and unavoidable catastrophe, the damage charge shall be borne by the Customer.
3. The initial set up/ shifting charge of Nu. 2,500 shall be borne by the Customer.
4. Since the equipment is given free, a warranty will not be provided.

Signature of the customer

Customer's Name.....Date: .....(dd/mm/yyyy)



**SURETY FORM**

**A. Surety's Details** (Please fill this form in fully legible letters)

Name: First.....Middle.....Last.....

Citizenship Identity Card No: ..... Contact No: .....

Present Address: .....

**B. Please tick the service for which you are standing as surety.**

Broadband

Internet

Postpaid Mobile

Fixed Line

Telephone

Facilities

Leased Line

Radio Equipment (P2P/P2M)

**C. Terms and Conditions:**

All the above services draw billing at the end of the calendar month. Unless informed to BT in writing in case of discontinuation/suspension/termination of service, customers will be billed continuously every month for at least the subscribed package or the service rental even if there is no usage. A customer will also be billed for the rental plus any usage (if any) for the month that the suspension/termination letter is submitted to us

**D. Undertaking:**

I, Lyonpo/Dasho/Lam/Mr/Ms.....bearing  
Bhutanese CID number..... hereby undertake to stand  
as surety for Lyonpo/Dasho/Lam/Mr/Ms....., who is personally  
known to me. In relation to any and all obligations related to the service mentioned above, it has  
been explained to me and I understand, and I shall be fully liable. Should he/she default to clear the



# འབྲུག་བརྒྱུད་འཕྲིན་ཚོང་། Bhutan Telecom Ltd.

dues to Bhutan Telecom, I undertake to clear all dues in respect of ..... service  
availed by him/her irrespective of the cause of the default.

Affix Legal  
stamp and  
signature

*Please attach a copy of Citizenship Identity Card.*

Date:.....(dd/mm/yyyy)