

WARRANTY FORM FOR HANDSET

Name of Customer	
Name of Handset	
Material Code	
Model Number	
Serial Number	
Signature of BT Issuing official	

Terms and Conditions

This warranty is valid for _____ month/s from the date of purchase and following terms and conditions shall apply:

- Only if there is software and configuration issue with the handset. The problem caused by power surge, mishandling and any physical damage shall not be entertained.
- Customer shall be required to produce this warranty slip with the money payment receipt and return the faulty one.
- Replacement is limited to the handset only. Adapter if faulty shall be arranged by customer at his/her own cost.
- Decision of Bhutan Telecom's technical person verifying on the handset fault shall be final.

Note: We strongly recommend to use power from UPS output and plug out the handset when not in use.