



WARRANTY FORM FOR EQUIPMENT

Name of Customer	
Name of Equipment	
Material Code	
Model Number	
Serial Number	
Signature of BT Issuing official	

Terms and Conditions

This warranty is valid for _____month/s from the date of purchase and following terms and conditions shall apply:

- a) Only if there is software and configuration issue with the equipment. The problem caused by power surge, mishandling and any physical damage shall not be entertained.
- b) Replacement shall be given for one time only and within the warranty period if above clause (a) is fulfilled.
- c) Customer shall be required to produce this warranty slip with the money payment receipt and return the faulty one.
- d) Replacement is limited to the equipment only. Adapter if faulty shall be arranged by customer at his/her own cost.
- e) Decision of Bhutan Telecom's technical person verifying on the equipment fault shall be final.

Note: We strongly recommend to use power from UPS output and plug out the equipment when not in use.