



འབྲུག་བརྒྱུད་འཕྲིན་ཚོང་ཁུངས།

BHUTAN TELECOM LIMITED

SERVICE SURRENDER FORM (BT SERVICES)

A. CUSTOMER'S INFORMATION (Please fill this form in fully legible letters)

1. Name: First.....Middle.....Last.....
2. Citizenship Identity Card Number: 3. Contact No:
4. Address:
5. Effective Surrender: Date Time (Hour: Min)
6. Reason for Surrender:

B. Select the service which you want to surrender and fill up:

1. **Broadband Internet Surrender**
User Name: dnet..... Outstanding Dues: Nu.....

2. **Leased Line Surrender**
ISP No: Outstanding Dues: Nu.....

3. **Postpaid Mobile / Internet Surrender**
Mobile No: Cust.ID: Outstanding Dues: Nu.....

4. **Fixed Line Surrender**
Telephone / Fax No: Outstanding Dues: Nu.....
Location of phone:

5. **Toll Free/Toll Number Surrender**
 - i. Toll Free/Toll Number: Outstanding Dues: Nu.....
 - ii. Hidden Number:
 - Main Number:
 - Multi Hunting Number (if any).......... Outstanding Dues: Nu

Date:

Tel: +975-2-343434 Fax: +975-2-324312
Drophen Lam 2/28, Post Box 134, Thimphu, BHUTAN



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BHUTAN TELECOM LIMITED

To our valued Customer(s):

Please pay your outstanding bills before applying for surrender. After you surrender the service, the bill for that particular month will be sent to you at a later date. Please visit again for final settlement of bill before the due date specified on your bill. If the bill is not cleared before the due date, your bill amount may lead to huge amount when the rental, ad -hoc charges and surcharges are added every month. Thank you for being with us and we are always there for you.

Signature of the Customer.....

*** Ask Counter officials to give you the surrender receipt as a proof of surrender.

C. Surrender Receipt

Received Surrender Form from Customer Name

Service No.....

Service deactivated on: (dd/mm/yy).....

Name of the Sales Representatives /Official:

Please note that you may receive final bill(s) within two weeks from the date of month end.

Signature:

Date:

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