# FINANCIAL HIGHLIGHTS

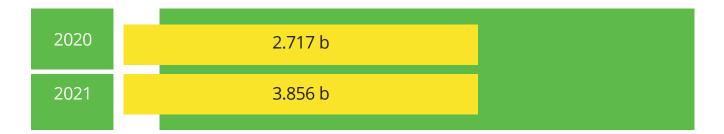


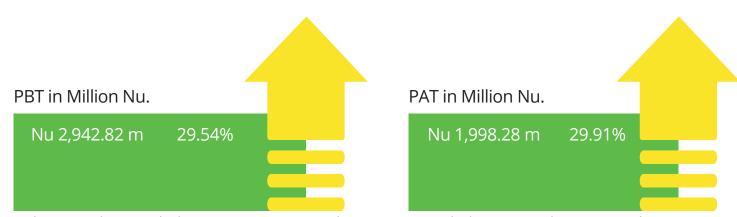
The Revenue of the company marked a growth of **12.47%** in 2021. The Operating Expenditure of the company marked a reduction of 2.94% in 2021.

#### Cash from Operations in Billion Nu.

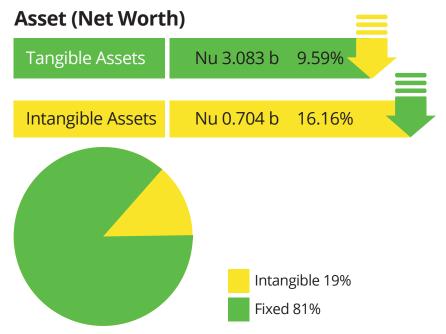
Operations Nu 3.856 b 41.92%

The cash from Operations marked increase of 41.92% from 2020

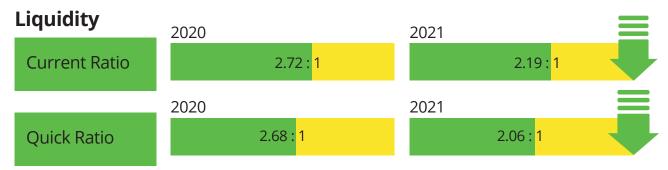




The PBT and PAT marked an increase as compared to 2020, PBT marked an increase by 29.54% and PAT marked an increase by 29.91% in 2021.



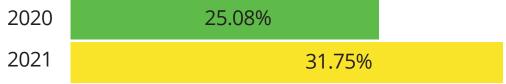
The overall percentage decrease in asset was 12.88% as compared to 2020



The current ratio reduced from 2.72:1 in 2020 to 2.19:1 in 2021 and the quick ratio reduced from 2.68:1 in 2020 to 2.06:1 in 2021.

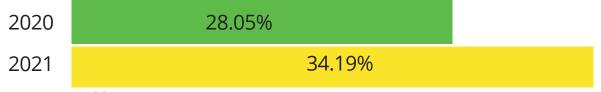
### **Profitability**

Return on Capital Employed



ROCE increased from 25.08% in 2020 to 31.75% in 2021.

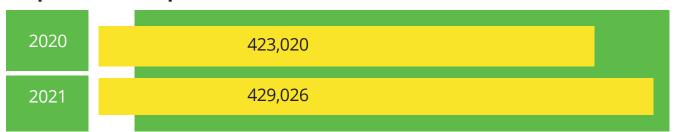
#### Return on Equity



ROE increased from 28.05% in 2020 to 34.19% in 2021.

## **CUSTOMER BASE**

#### Prepaid and Postpaid active users.



## **BRAND ENGAGEMENT**

#### Social Media Likes /Follows in 2021



**24,000 to 61,600** Followers



**O to 5,012** Followers

#### Content

280 Posts were posted in social media in the year











210 Posters

12 Short Videos

30 Animated Videos

7 Commercial Ads Posts

12 Blog Posts

### **How Audience Responded**

6.04m Reach

Number of times BT contents showed in people's News feeds

**10,009**Comments

Comments made on the post.

**257,376** Unique Users

Total number of actual people who visited BT Social Media

**4,997**Shares

Shared on profiles, stories or messanger

**84,396** Reactions

Likes. Loves or other

reactions