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BHUTAN TELECOM LIMITED

SERVICE ACCEPTANCE FORM

1. Customer Details:

- a) Name (Organization / Individual):
- b) Address:
- c) Telephone Number:
- d) E-Mail ID:

2. Service Availed (Please tick the service you have availed):

Broadband Leased Line P2P IPVPN

3. Bandwidth Availed (Please tick one):

..... Mbps (minimum 2 Mbps for leased line)

4. Bandwidth obtained:

Note: For Broadband, since the connectivity is asymmetrical (ADSL), in theory your download will be $\frac{3}{4}$ th of your subscribed package. However in practice, it will depend on the distance of your location from our point-of-presence and also the number of concurrent online users. For enterprise connections, based on the media chosen and also the distance from BT Point-of-Presence; we expect a 10 – 15 percent drop in the subscribed bandwidth.

5. Declaration:

I hereby declare that I have accepted the same for the subscription ofInternet service(s). I also hereby declare that I am satisfied with the service provided and fully bear the consequences deemed appropriate by the service provider in case of non-compliance to any of the terms and conditions stated in the service agreement.

Signature of the customer

Signature of Service provider

Name:

Name:

Job Title:

Job Title:

Telephone / Mobile #:

Telephone / Mobile #:

Date: