



འབྲུག་བརྒྱུད་འཕྲིན་ཚོང་ཁང།

BHUTAN TELECOM LIMITED

INTERNATIONAL ROAMING FACILITY (Postpaid Customers Only)

A. CUSTOMER'S INFORMATION (Please fill this form in fully legible letters)

1. **Title:** Lyonpo Dasho Lam Dr. Mr. Ms.

2. **Name of the Customer:**

First.....Middle.....Last.....

3. **Citizen Identity Card No:** 4. **Mobile Number:**

5. **Billing Address:**

6. **Security Deposit (Nu. 10,000):**

Yes No (letter from the office for official connection)

7. **Mode of payment:**

Cash Cheque Please specify Bank Name:
Account No:

8. **Type of Service:**

Voice only SMS only DATA only All

B. Terms and Conditions:

1. The security deposit for availing roaming service shall be accepted only after clearing the final bill amount by the customer(s). If the final bills are not cleared, the security deposit shall be adjusted against the amount due and the customer(s) has to make security deposit separately.
2. Customer(s) shall be mindful of latching onto roaming signal and using other network(s) while in border towns. Customer(s) shall be liable to pay the bills arising from their negligence in the border towns.
3. Customer(s) shall not be liable to pay the bills arising from roaming services after deactivation of the roaming services.

*** Please note:

1. International Roaming is more expensive compared to local tariff plan. Please ensure that you select an appropriate roaming option according to your needs. It is your responsibility to familiarize yourself with the relevant charges before activating the service as charges with some networks are more expensive than others.
2. You will be charged for both incoming and outgoing calls while roaming.
3. While roaming, your mobile device may automatically select a different foreign network depending on the network coverage conditions and this could impact the rates you are charged. For lower rates, always ensure that you are roaming on an appropriate Bhutan Telecom partner network.

Date:

Tel: +975-2-343434 Fax: +975-2-324312
Drophen Lam 2/28, Post Box 134, Thimphu, BHUTAN



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4. If you have selected to divert your calls to another number while roaming, you will be charged for both the incoming call to your number and the outgoing call (the divert) to the other number.
 5. Please be mindful of the high data charges and always ensure that the data service is turned off when not in use to avoid bill shock.
 6. It may take up to 3 months for Bhutan Telecom to receive details on your roaming usage which will be billed upon receipt of the roaming information from the Partner.
 7. For customers who have opted only for data roaming service, voice and SMS services may not be available upon return to the country. Please call 1600 or write to bia@bt.bt to enable these services

I hereby declare that I have understood the terms and conditions with regard to international roaming facility and shall be billed as per my usage.

Legal
Stamp and
Signature

C. For Official Use:

Customer(s) Mobile Number and Customer ID:

Name and Signature of the Official/Sales Representative:

Date:

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