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BHUTAN TELECOM LTD.

Registered Office in Thimphu



Date:

To,
The Manager,
Customer Care Section
Bhutan Telecom Ltd.

Subject: SIM replacement with different name and address/ no details/different ID copy

Sir,

I am a B-mobile subscriber holding mobile no. and had been using the SIM for about I would like to go for a SIM replacement but due to the above mentioned situation I am not able to do so. I assure the B-Mobile staffs that no problem will arise in this number and to prove my ownership I have provided the call details. Hence, I agree to go for a SIM replacement at my own risk and would be held fully liable in case any problem ever arises and the Customer Care staff wouldn't be involved in any issues pertaining to this number.

Therefore, I would like to request you to please consider my case and approve for SIM replacement.

Thanking You

Yours Sincerely,

Name:

Address:

.....

Contact No:

CID No:

Tel: +975-2-322678, 322176, 321031 Fax: +975-2-324312
Drophen Lam 2/28, Post Box 134, Thimphu, BHUTAN