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BHUTAN TELECOM LIMITED



Press Release: Bhutan Telecom to Expand Business Ties with NTT East, Japan

A memorandum of understanding (MOU) has been signed between Bhutan Telecom (BT) and Nippon Telegraph & Telephone East Corporation (NTT East), Japan, to strengthen existing relationships. The MoU that was concluded on July 27, 2020 will aim to expand business ties between the two companies through technical and personnel exchanges in the ICT field.

BT and NTT East first joined hands in 2001 when the latter dispatched experts in access network expansion and technical enhancement to BT at the request of the Japan International Cooperation Agency (“JICA”). The relationship deepened when NTT East began participating in “The Project for Development of Business Continuity Plan (BCP) for Disaster Control” in Bhutan starting from 2018. In the project, NTT East has utilized its accumulated experience and knowhow in disaster responses to further BCP formulation and operational support for BT. Through these international cooperative activities, we have built an excellent relationship with NTT East.

On the basis of this background, we have concluded the MOU to carry out cooperative activities such as technical exchange in the field of network operation/maintenance, new ICT services, value added services like cloud services and network security, and exchange program for BT and NTT East personnel development.

This fiscal year, in order to contribute to enhancing the following, NTT East will take in BT employees for internships and dispatch NTT East Group employees to BT for benchmark:

- Enhancement of network quality through improvement of operation/maintenance technologies and methods for management of data such as equipment accommodation, information, network structure diagrams, etc.
- Enhancement of ICT service reliability through strengthening of network security.

For the conclusion of the MOU, a web conferencing system was used to conduct the signing ceremony remotely.

**Management
Bhutan Telecom Limited
30 July 2020**