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**BHUTAN TELECOM LTD.**

Registered Office in Thimphu



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## **BROADBAND MODEM WARRANTY**

Name of Customer:	
Model No:	
Serial No:	
Signature of BT Issuing official:	

### Terms and condition:

This warranty is valid for one year from the date of purchase and following terms and conditions shall apply:

- a) At least modem's power indication should glow when power switch is turned on (i.e. problem caused by power surge, mishandling and any physical damage shall not be entertained).
- b) Replacement shall be given for one time only and within the warranty period if above clause (a) is fulfilled.
- c) Customer shall be required to produce this warranty slip with the money payment receipt and return the faulty modem set.
- d) Replacement is limited to the modem only. Adapter if faulty shall be arranged by customer at his/her own cost.
- e) Decision of Bhutan Telecom's technical person verifying on the modem fault shall be final.

PS: We strongly recommend to use power from UPS output and plug out the modem when not in use.