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BHUTAN TELECOM LTD.

Registered Office in Thimphu



SERVICE SURRENDER FORM (BT SERVICES)

A. Customer's INFORMATION (Please fill this form in fully legible letters)

- 1. Name of the Customer:
First.....Middle.....Last.....
- 3. Citizenship Identity Card Number:
- 4. Address:
- 5. Contact Number:
- 6. Effective Surrender: Date Time (Hour: Min)

B. Select the service which you want to surrender and fill up:

- 1. **Broadband Internet Surrender:**
User Name: dnet.....Outstanding Dues: Nu.....
- 2. **Postpaid Mobile / Internet Surrender:**
Mobile Number: Cust. ID:Outstanding Dues: Nu.....
- 3. **Fixed Line Surrender:**
Telephone / Fax Number:Outstanding Dues: Nu.....
Location of phone:

C. Signature of the Customer(s):

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To our valued Customer(s):

Please pay your outstanding bills before applying for surrender. After you surrender the service, the bill for that particular month will be sent to you at a later date. Please visit again for final settlement of bill before the due date specified on your bill. If the bill is not cleared before the due date your bill amount may lead to huge amount when the rental, ad -hoc charges and surcharges are added every month.

Thank you for being with us and we are always there for you.

*** Ask Counter officials to give you the surrender receipt as a proof of surrender.

D. For official use only

Final bills expected to the customer service latest by: Date (dd/mm/yy)

Contact: Name **Phone No**.....

Product detached date: (dd/mm/yy).....

Name of the Sales Representatives / Official:.....

Signature: