



འབྲུག་བརྒྱུད་འཕྲིན་ཚོང་  
**BHUTAN TELECOM LTD.**  
 Registered Office in Thimphu



**SIM REPLACEMENT FORM**

**A. Applicant Details** (Please fill this form in fully legible letters)

1. **Title:** Lyonpo  Dasho  Lam  Dr.  Mr.  Ms.
2. **Name:**  
 First.....Middle.....Last.....
3. **Citizenship Identity Card Number:** .....
4. **Address:** .....
5. **Contact Number:** ..... 6. **Number to be replaced:** .....
7. **Connection Type (Please tick one):** Prepaid  Postpaid
8. **Reason for Replacement (Please tick one):** Lost  SIM damaged  Conversion to 4G
9. **SIM Replacement Charge** Nu. 50

**B. Terms and Conditions:**

1. Customer(s) shall bring their citizenship identity card for verification.
2. If the SIM is registered in somebody else(s) name then the customer(s) shall provide the details of the last five calls made from the number for verification and if the customer is unable to provide the detail(s) then the customer(s) shall fill up the undertaking form.

**I hereby declare that all the information provided is true and I am the rightful owner of the SIM Card. Bhutan Telecom shall not be held responsible in any instance(s) and should any issues arise from the replacement, Bhutan Telecom holds the right to give the SIM card to the rightful owner.**

Signature: .....

**C. If you are taking SIM by using other person's documents, please furnish your details and signature below:**

1. Name: (Dasho./Lam./Dr./Mr./Ms.): .....
2. Citizenship Identity card Number: ..... 3. Contact No: .....
4. Address: .....

Signature: .....

**D. For Official Use**

Old SIM card no: ..... Old IMSI no: .....

New SIM no: .....

Name and Signature of the Official/Sales Representative: .....

Date: .....